

MAACK AND MARTIN - Terms and Conditions

1. ORDERS

1.1 Purchase of Products:

When you order a product from our website, you are making an offer to buy it at the listed price, subject to these terms. We take reasonable care to ensure that all product details, descriptions, and prices are accurate at the time they are entered into the system. We reserve the right to refuse an order for reasons such as:

- The product being out of stock
- Inability to obtain payment authorization
- Errors in product information, including price or promotion
- Incorrect order information provided by the customer, including errors in shipping methods or product selections

1.2 Prices:

Prices displayed on the site are in Rand and Dollars and include VAT. Prices may change at any time. Delivery charges are additional to the product price. For highly valuable items, an extra fee may be required to cover specific shipping costs. To convert the price to your currency, use this link: <http://www.xe.com/>.

1.3 Delivery Address:

We are not responsible for incorrect addresses entered during the ordering process. If you notice an error in your address after completing your order, please contact us immediately at: info@maackandmartin.co.za

1.4 Order Acceptance and Cancellation:

Receiving an electronic or other form of order confirmation does not signify acceptance of your order or confirmation of our offer to sell. We reserve the right to accept, decline, or limit your order at any time after receipt, regardless of whether your credit card has been charged. If your

credit card has been charged and your order is cancelled, you will receive a refund. Once an order is placed, it cannot be cancelled.

2. PAYMENT

2.1 Payment Options:

Maack and Martin accept payments via EFT (Electronic Funds Transfer). Upon receiving your order, we perform a standard pre-authorization check on your payment card to ensure sufficient funds. Goods will not be dispatched until this check is complete. If your card issuer refuses or does not authorize payment for any reason, you will be notified before completing your purchase. Your card will be charged once the order is accepted.

2.2 Custom Duties:

You may be liable for customs and import duties, quotas, permits, product restrictions, and other local requirements. These charges must be paid by the recipient. Customs policies vary widely by location, so we recommend checking your country's requirements before ordering. We are not responsible for any customs or import duties.

3. CHANGES IN PRODUCTS AND PRICING

We regularly update and revise our product offerings and may discontinue products without notice. All product pricing is subject to change. We reserve the right to adjust prices due to market conditions, currency fluctuations, product discontinuation, manufacturer price changes, advertising errors, and other factors.

4. MANUFACTURING AND SHIPPING POLICY

We aim to process orders within 7 days. Maack and Martin ships orders Monday through Friday during office hours and does not operate on public holidays. Once an order is processed, payment is accepted, and the order is shipped, it is in the postal service's hands. We are not responsible for errors made by postal services. Inspect your parcel carefully upon receipt. We are not liable for damage incurred during parcel opening. Delivery times are subject to postal delays or force majeure, for which we are not responsible.

5. ADVERTISING DISCLAIMER AND TRADEMARKS

We strive for accuracy in product descriptions and prices but do not guarantee their correctness. In the event of an incorrect price or information due to typographical errors or supplier inaccuracies, we reserve the right to refuse or cancel orders placed at incorrect prices, regardless of order confirmation or credit card charges. If your credit card has been charged and the order is cancelled, we will issue a credit to your account for the amount charged. We apologize for any inconvenience this may cause.